

Clover Mobile

Feature Guide

(v.10)



English	_____	#
Deutsch	_____	#
Español	_____	#
Français	_____	#
Italiano	_____	#
Nederlands	_____	#
Polski	_____	#

We are continuously improving our software. To see the latest version of this guide, visit clover.com/setup.

In Europe, visit eu.clover.com/setup

What's Included



Clover Mobile



Clover Clip



USB wall charger



USB cable



2 international plug adapters
(Europe only)

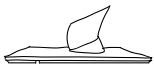


SIM door eject pin
(only for 3G)



Nano SIM card tray
(only for 3G)

Optional Accessories



Clover Mobile Dock



Clover Mobile Printer

About Clover Mobile



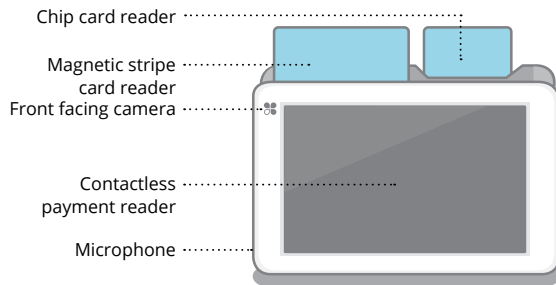
Clover Mobile is a powerful Point of Sale device that goes wherever you want in your store (and beyond). Its integrated hardware lets you take payments, scan inventory, and run your day-to-day business operations where you choose.

Whether it is in your hand or on the countertop or wall, Clover Mobile securely enables credit and debit card transactions via swipe (MSR), insert (EMV Chip), or tap (EMV Contactless).

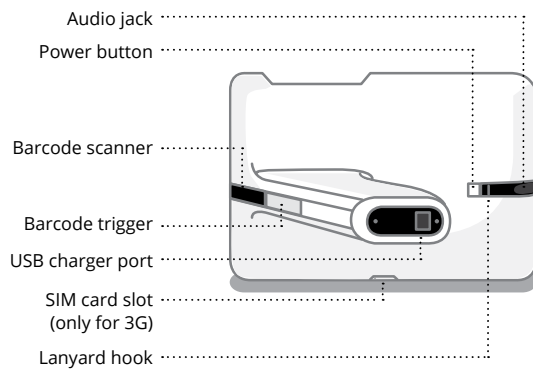
Clover Mobile is estimated to fully charge in (A) 5.5 hours via USB wall charger or (B) 4 hours via power adapter in Clover Mobile Dock.

Get to Know Clover Mobile

Front



Back



Set up your Clover Mobile

Video set up: clover.com/setup
(Europe: eu.clover.com/setup)

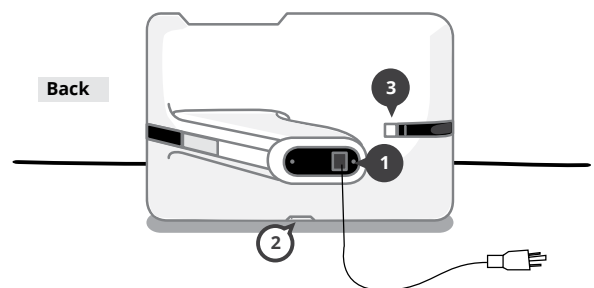
1 Plug USB wall charger into USB charger port and power source

2 **(only for 3G)**

Open SIM card tray using SIM door eject pin through the hole. Pick the SIM card tray size that matches with your SIM card. Place card on tray and push SIM door closed.

! A SIM card tray must **always** be inserted, even if you're not using a SIM card.

3 Press power button to turn on Clover Mobile

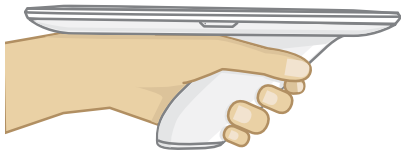


Recommended Usage

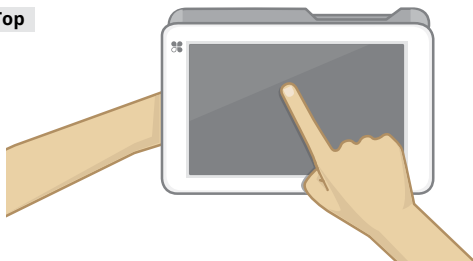
Hand Holding Position

Clover Mobile can be held in many ways. We recommend holding with your non-dominant hand (resting on your wrist) for optimal range of motion for card acceptance and precision tapping on the screen. For correct fit, make sure your pointer finger is located on the barcode trigger.

Side

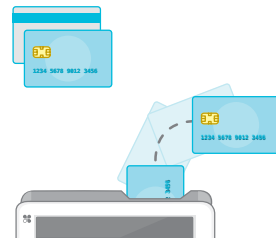


Top



Payment Methods

Chip Card



Insert Card

Tap Card



Magnetic Stripe Card

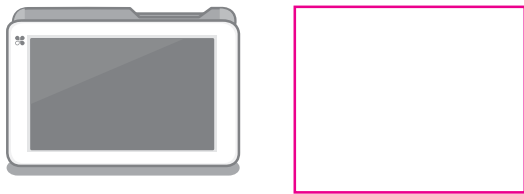


Swipe Card



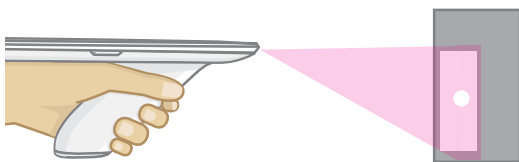
Table Placement

Landscape orientation allows full range of motion for card acceptance. If your main use case is stationary on a table, it is recommended to pair your Clover Mobile with Clover Mobile Dock for added security.



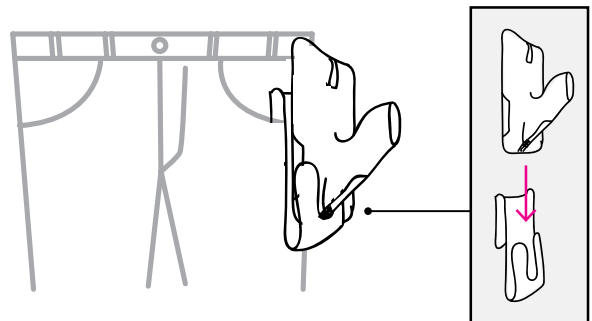
Barcode Scanning

Ensure you are in an app where scanning can be performed.
Optimal range: 4-12 inches.



Clover Clip

Slide Clover Clip into apron or pant pocket for convenience.



Clover Mobile Scenarios

Around Store



Take card payments at the counter or around the store.



Utilize the barcode scanner to manage your inventory: add new items, find items, and update stock counts in the Inventory app.



Quickly scan items by barcode to build an order in the Register app.

Outside Store



Let customers split their bill and pay with credit or debit card securely in an outdoor setting.



Take follow-on orders when customers are already seated.



Take orders when the line goes out the door.

Applications



Setup Wizard

Let's Get Started

This is your guide for setting up Clover Mobile. Your activation code is in your welcome email.



Home

Use your Clover Home screen for quick access to all your Clover apps. Employees can also log in and out from here.



App Market

Custom Business Solutions

Browse and install apps to fit your store's every need.

Useful Resources



Web Access

Manage Your Apps

Some apps allow you to access them via your web browser. We've put shortcuts to these web pages at clover.com/home.

Please use Chrome, Safari, or Firefox.

In Europe, visit eu.clover.com/home



Need Help?

Visit help.clover.com, use the Help app, or call us anytime at the phone number given in your welcome email.



FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Part 15 Class B-specific

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC exposure limit compliance statement (SAR statement)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance.

Industry Canada Compliance

CAN ICES-3 (B)/NMB-3(B)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

(Section title for this text?????)

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

- The device for operation in the band 5150–5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- The maximum antenna gain permitted for devices in the bands 5250–5350 MHz and 5470–5725 MHz shall comply with the e.i.r.p. limit; and
- The maximum antenna gain permitted for devices in the band 5725–5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

In addition, high-power radars are allocated as primary users (i.e. priority users) of the bands 5250–5350 MHz and 5650–5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

CE RF Exposure Compliance

This device meets the EU requirements (1999/519/EC) and the International Commission on Non-Ionizing Radiation Protection (ICNIRP) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.



Clover Mobile

Model: ----

FCC ID: -----

EU Importer

OmniPay Ltd

Unit 9, Richview Office Park, Clonskeagh, Dublin 14, Ireland



Waste Electrical and Electronic Equipment-WEEE

NOTE: This product is covered electronic equipment under the European Union's Waste from Electrical and Electronic Equipment ("WEEE") Directive(2012/19/EU). The WEEE Directive requires that covered equipment be collected and managed separately from typical household waste in all EU member states. Please follow the guidance of your local environmental authority or ask the shop where you purchased the product for collection or recycling options.